

IDLE CHATTER Mark II

Newsletter No: 271

Thursday 16th November 2017

This newsletter is an initiative of the Quandialla Progress Association

Sponsored by AS Ag Contracting

WONDERFUL NEWS



MACEY WILL BE HOME SOON

The Yerbury Family are making preparations to welcome Macey home. If all things go to plan Macey and Mum Kacie should be back with family and friends sometime next weekend (24th – 25th November)

This is such wonderful news 😊😊😊

Along with all I.C. readers, John and I wish Macey and Kacie a safe trip home and we are looking forward to seeing Macey running around playing and laughing with all her little friends again soon.



*38
more sleeps until
Christmas*



Now I have your attention

The Quandialla Bowling Club Members' Children Christmas Tree will be held on Sunday 17th December. There is a list on the club notice board asking for your child's name and age which will help Santa deliver their special gift.

And Please Don't Forget

Our Annual Mail Box and Town Scene Competition is on again.

Your efforts in the past have been fantastic, making many people smile and even laugh, and we hope we can achieve that again this year.

P.S. The ever so handsome mailman has promised to have photos of decorated boxes & scenes on display at the Community Christmas Party so everyone will get to see and enjoy your efforts.

Also

Letters to Santa - I'm very pleased to advise you that the Quandialla Post Office will be setting up the North Pole Letter Box again this year. I'm very excited because I have the most important job at this time of year, that is to make sure I empty that letter box every mail day and send all letters in the very special red mail bag which goes straight to the North Pole where Santa and his helpers are waiting to read them.

So, I would like to tell all those excited little people and not so little people like me, who love Christmas, that NOW is a very good time to start your wish list and when you have it ready don't forget to post it.



QUANDIALLA FRIDAY NIGHT JACKPOTS:

Both Quandialla jackpots have reached a nice tidy amount for a lucky winner to take home, either would certainly help towards Christmas shopping. The Quandialla Bowling Club Members Draw has jackpotted again, and you will have the chance to win \$3000 this Friday. The Bland Hotel Joker Draw is still going and has jackpotted to \$520 this week.

Good Luck Everyone!!!!

QUANDIALLA COMMUNITY HEALTH CENTRE:

Dr Wail El Waili will be visiting Quandialla next on **29th November**.

Please phone West Wyalong Medical Centre 69722866 to make an appointment.

QUANDIALLA SOLDIERS MEMORIAL HALL & PROGRESS ASSOC

November General Meeting

Will be held on Wednesday 29th November 2017

at 7.30pm at the Bland Hotel

ALL WELCOME

AS Ag Contracting

ABN – 73323 278018

Kelly Chain Hire – Rural Fencing – Stock Work
Enquiries: please call Adam Slater – 0418 272465

Chefs Toolbox & KitchenAid Party

This Sunday 19th November 2017

Quandialla Bowling Club at 11am

No obligation to purchase, bring a friend and enjoy some lunch in a social environment.

All welcome including kids.

For catering purposes please contact
Ruth Penfold 0408 381 380 or 6347 2130
(by Sat 18.11.17)

Last minute attendance is always welcomed.

Having a Birthday in **NOVEMBER**

and a Member of the Quandialla Bowling Club?

Then Fill out your Birthday Voucher, available at the Bar, and drop it in the barrel on Friday 24th (last Friday of the month) before 8.00pm, when the lucky winner will be drawn. You must be in attendance to collect your birthday win. **You could win \$50**

DINNER at the CLUB

Tania Mooney will be cooking at the Club on Friday 24th November from 6.00pm

Mr Percy Albert Pfeiffer
Late of 'Gilgowrie' Quandialla.
Aged 96 Years



Loved son of Hilda and Albert (deceased).
Cherished brother and brother in law of Alma and Bob Wilson (deceased)
and loved uncle of Colin Wilson.

Sadly missed by his many friends and neighbours.
Rest In Peace

A Graveside service to celebrate Percy's life will be held
on **Wednesday 22nd November 2017** in the Bimbi Cemetery, commencing at **11.00am**.
Relatives and Friends are respectfully invited to attend.

WHAT IS WRONG WITH THIS SITUATION?

I've been asking myself that question every day since I found out that our landline phone was not working last Wednesday (8th Nov). As you do - I rang the faults number located on our Telstra account, and whoop de do I was in the Philippines trying to understand the other person who was trying to tell me we had an outage in the area and it would be fixed by 7pm on Thursday 9th. I certainly wasn't impressed but I just could not get past that sing song voice responding with the same answer to any question I had.

I then played by the rules and waited until Friday morning to get back on the phone when there was still no landline. Over the next 5 days I made 18 phone calls to various numbers and only 2 of those were answered by someone in Australia and that's because I was ringing 2 Telstra Business Offices in NSW. All the rest I was having very heartfelt (being sarcastic) conversations with Telstra employees in the Philippines who did not waiver from the script they were reading from. I even received 10 calls from Telstra, the first one I was so excited because the ID said the call was from a Sydney number. Thinking I was going to speak to someone that might know something I answered quickly but unfortunately, he was also in the Philippines, along with all the other calls that had Australian ID's. I was even lucky enough to receive 15 text messages regarding my calls and asking for my opinion on their customer service. One of those text messages received a very terse reply of "Not Bl**dy Likely, you would not want to hear what I have to say about your service or lack of." (Shame it didn't go through)

Please don't misunderstand me - I do realise that companies have breakdowns etc and I would make allowance for that IF you could feel that they were genuinely working to repair the fault and communicated what was happening. The not knowing anything and being fobbed off with "your service will be fixed by 7pm on ???" was certainly starting to wear thin.

I saw the first technician in the area on Tuesday 14th who we just had to speak to, the most exciting part of this was, he was Australian and actually explained what was happening. He had only got a work order for Quandialla on Tues 14th and he spent most of the day sorting through everything to find that the problem was not at Quandialla but at Orange. He left Quandi with the promise ringing in my ears that he hoped to get everyone in Quandi up and running sometime on Wednesday 15th, **and he did**, the problem was a software package that had been installed either incorrectly or not completely (sorry I don't understand that lingo).

Present time - Just imagine I am doing a jig in my lounge room at the moment I'm so excited our phones are fixed, we have the internet again and all the other related items that our business relies on our landline for, are back on and running.

Now -my pet peeve about this whole situation!!!! I could not speak to anyone in Australia - WHY? And I DO also wish to ask someone and get an answer to, what were they doing between Wed 8th and Tues 14th? I know what we were doing, paying for a service we did not have. I did make a complaint on Wed 8th and I have a case number but still haven't heard anything. They have 'til Fri 17th then I will be ringing the Telecommunication Ombudsman on 1800 062 058. (I have included the number just in case you would also like to make a complaint.)

This is where I am showing my age, because I just don't understand today's way of doing business. Taking jobs overseas and basically leaving our country floundering, selling off all our assets, the list is too long for this newsletter.

I think I'm ready to retire and leave all this sh^t to the young people because they are more used to this way of life. Sadly, they will never know how good this country was when we were kids.

Cheers **Sue Priestley**