

# IDLE CHATTER Mark II

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Newsletter No: 463

Thursday 7<sup>th</sup> October 2021

This newsletter is an initiative of the Quandialla Progress Association

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## Sponsored by Quandialla Bowling Club

### LET'S CHAT ABOUT TELSTRA

Last week I wrote re: Telstra Survey advising that a representative from Telstra named Robert would be calling those customers that submitted a survey.

Well, I received our phone call on Wednesday right in the busiest time in the office, I said I couldn't talk at that moment and asked if he could ring back after 3, then it still took me another 5 minutes to get rid of him. I was serving a customer with the phone attached to my ear which I don't like doing, when later I thought I should have just hung up and blamed the service.

Robert rang back at 4pm and when that call ended an hour later, "I was so frustrated and angry. He asked a thousand questions, what type of mobiles we had, what internet we were using NBN satellite, WiFi or ADSL, then wanted me to take photos of our setup etc. At this point I was going along for the ride but when I started asking questions his response was, I need all this information so I can assess your situation". That was his stock response to most of my queries.

The tower at Berendebba was discussed and apparently the mobile vibes might be going over us and the distance could play a part along with the weather conditions and at one point he mentioned the hills. What bloody hills, apparently, we don't know where we live but he was going to do some tests on the matter. Another question was where was the Quandialla Telephone Exchange? Because being too far from that can play a part in the service. I floored him when I said the local exchange was in our backyard, I'm not sure he believed me, because he was also going to run tests on that too. When I mentioned that we had great service approx. 4 years ago and since then it has been hit and miss at the best of times, his response was he can only go back 6 weeks to look for problems, 4 years ago was obsolete.

Bottom line, he did all the talking, I would even call it a lecture, telling me a lot of stuff I didn't care about, while not really answering my questions. I was standing on the block (where our garden is) with him on speaker so John could hear him, and we only got to speak when he ran out of steam which was not very often. My patience was running out and John had given up listening, saying he had better things to do and walked away and Robert didn't even acknowledge that.

At the end of the one-sided conversation, Robert said he will ring back when he has completed his tests and let me know how we can improve our service and if I didn't wish to take action on his advice that was our prerogative. If he said it once he said it a dozen times that he was not trying to sell me anything, but he feels we will need something to improve our service.

So, what I came away with from this conversation was that they are willing to sell you all these super dooper mobile phones with bells and whistles, but because we live out in the bush where service is what it is, you will need booster aerials and other shit that costs an arm and a leg. We pay the same as our city cousins, but we receive an inferior service.

I don't see a happy ending to this story – Telstra's goal is to bore the customer to death with an over the top annoying representative hoping the customer will just give up and go away.

## **QUANDIALLA FRIDAY NIGHT JACKPOTS:**

### **Bland Hotel Poker Jackpot Draw .....**

Congratulations, last Friday night Paul S picked the Joker card and took home the jackpot of \$880. So, this week the jackpot will start again at \$100 and you have 6 chances to win a meat tray and a chance to choose the Joker Card.

### **Quandialla Bowling Club Draws .....**

The Riverina Club Draw was not claimed last week and will jackpot to \$4000 this Friday. The Members Club Draw will jackpot to \$150 this Friday.

Remember if your badge number is drawn for any of the jackpots.  
YOU MUST BE AT THE CLUB to claim your prize when it is announced.

**Don't Forget Our Meat Draw Raffle – 12 Trays Each Week**

*Good Luck Everyone*

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## **BLAND HOTEL**

Open: 12 Midday – Monday to Saturday

Meals available from the Bistro

Lunch 12 to 2pm & Dinner 6.30pm to 8.30pm

Dine In or Take Away & Don't Forget – Pizza Night on Wednesdays.

PLEASE NOTE: Due to COVID restriction of one person per 4 sqm rule inside venues -  
**BOOKINGS are essential for having a Drink and/or Dining as seating is limited.**

***Call 63471253 and make your booking.***



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## **COMMUNITY MEETINGS**

### **CWA NEWS**

#### **Quandialla CWA Branch Membership**

If you wish to join or re-join Quandialla CWA Branch for 2021 – 2022, annual fees are \$50. This comprises \$43 to State CWA and \$7 remain with the local branch.

The three payment options are:

1. Pay direct to CWA State Office – details can be found on CWA website: [www.cwaofnsw.org.au](http://www.cwaofnsw.org.au) or you can phone them: 02 8337 0200.
2. Direct deposit into Quandialla CWA Branch account. Branch Treasurer has details. NOTE: Please include the word Membership and your name.
3. Pay Branch Treasurer direct. Penny Edgerton – Ph: 02 63471274 - Mobile: 0428 412 228

#### **Quandialla CWA Branch AGM**

As long as our shire does not go into lockdown by October 11<sup>th</sup>, our AGM will go ahead.

Details as follows:

Quandialla CWA Rest Rooms

10am Monday 11<sup>th</sup> October

QR Code is in place.

Maximum number of people is 14.

Please wear your mask.

## QUANDIALLA HOSPITAL AUXILIARY

The Last General Meeting for the Year will be held on Tuesday 12<sup>th</sup> October at 9.30am at the Medical Centre. New Members Welcome

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### QUANDIALLA BOWLING CLUB NEWS

The Quandialla Bowling Club will be OPEN.

**Friday 8<sup>th</sup> October opening at 5pm** – you can enjoy the Friday Night Meat Draw.

**Sunday 10<sup>th</sup> October opening at 10 am** – with Sunday Papers available.

Reminder Membership is NOW Due

& NEW MEMBERSHIP NUMBERS have been issued to all current financial members and those numbers commenced on Friday 1<sup>st</sup> October.

If you have not renewed your membership yet, it's not too late, as soon as it is paid a number will be issued and you will be in the following weeks draw.

PLEASE PUT THE FOLLOWING MEETING ON YOUR CALENDAR

### QUANDIALLA BOWLING CLUB 2021 AGM

When: Sunday 17<sup>th</sup> October 2021

Time: 5pm

**IMPORTANT MESSAGE:** The Quandialla Bowling Club NEEDS a FULL Working Committee, and that Committee can be made up of **Men & Lady Members**.

*Please consider attending this meeting as the club and the current committee needs you to put up your hand and join this Committee with fresh ideas and enthusiasm. The Bowling Club is a wonderful community asset, great venue for functions, catching up with friends for a social drink on Friday and Sunday. However, the Club cannot function without a committee.*

*This consists of 12 members who hopefully will step forward to help make decisions on the administration and running of the club and any improvements for the future*

REMEMBER COVID Restrictions will be adhered to and Thank You for Your Understanding.

*See You at the Club – After the Meeting the President will be shouting the bar!*

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### GROCERIES AVAILABLE in QUANDIALLA at the BLAND HOTEL

Fresh bread 3 x week Papers – Hot coffee!!!!!! Fruit / Veg & other necessities.

Best meat pies (available frozen as well) & Car and Truck Batteries & Oil.

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### 2021 RAINFALL

September's rainfall recorded at the Quandialla Post Office was 77.6mm over 10 days.

Total rainfall for the year is 573.2mm over 83 days.

**RALPH RICHARDS SEPTICS:** Call for a Quote: Phone 0457 821965 or 0477 094193



**Share the Dignity – ‘It’s in the Bag’ Event**  
***It’s In the Bag, will be on from 19 – 28 November 2021.***

*“It’s In the Bag” is Share the Dignity’s Annual Event where everyday Australians are encouraged to donate a handbag to someone in need for Christmas. The bags are filled with essential items and are distributed to 3,000 Australian charities.*

*Choose a bag, fill it with items from the essentials list below and possibly a luxury item or two, something that would make a woman feel special, pop in a thoughtful note or Christmas card and show her someone cares.*

*Bags should be large, brand new or pre-loved, like-new condition and ideally can close with zipping or clasp. Simply fill your bag with essential items for someone in need and take it to your local Bunnings Store in November. All stores are participating.*

*Share the Dignity workers will then distribute the bags directly to charities across the country to give them to those living in crisis. They’re gifted to women experiencing homelessness, fleeing domestic violence, Aboriginal and Torres Strait Islander communities and those doing it tough.*

**Essentials that must be in the bag include:**

- |                    |                   |             |
|--------------------|-------------------|-------------|
| *Shampoo           | *Toothpaste       | *Toothpaste |
| *Conditioner       | *Body Wash        | *Soap       |
| *Roll-on deodorant | * Period Products |             |

**You can also add some luxury items.**

If you can add some luxury items, you will make someone in need feel special at Christmas time. Items such as a gift voucher, tissues, book, socks, perfume, water bottle, scrunchies, hairbrush, skincare, or makeup. A little luxury item would be a wonderful surprise.

**Please DO NOT include the following items.**

- |                       |                             |
|-----------------------|-----------------------------|
| *Pharmaceutical items | *Any food or drink          |
| *Loose tampons & pads | *Razors, knives or scissors |

***All items either essential or luxury included in your bags MUST BE NEW and in sealed packaging for health and safety & hygiene reasons.***

**How/Where to Donate:**

For 2021, collections will open at every Bunnings store across Australia from 19 to 28 November.

**If you would like to donate outside of collection time, you have two options:**

**1- Mail directly:**

Share the Dignity  
PO Box 345  
Sandgate QLD 4017

**2 – Sponsor a bag through their website and they will pack it for you**

**For more information and all enquiries please visit the [Share the Dignity website.](#)**

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Cheers until next week ..... **Sue Priestley**